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Date 10/16/03 Label No. EL 982103511 US

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Name (Print) L. Stanton Signature L. Stanton

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*Handwritten:* #16/D, 10/29/03, mel

Customer No.: 07278

Docket No: 02849/000G277-US0

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.: 09/454,770

Conf. No.: 4218

Applicant: 09/454,770

G. A. U.: 3623

Filed: December 3, 1999

Examiner: Robinson Boyce, Akiba K.

For: RESIDENTIAL AND BUSINESS LOGISTICS SYSTEM AND METHOD

AMENDMENT

Mail Stop Non-Fee Amendment  
Commissioner of Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

October 16, 2003

Sir:

In response to the Office Action mailed of April 16, 2003, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 5 of this paper.

**RECEIVED**  
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